

L5 Operations Manager

An Operations Manager is responsible for managing individuals or a team, offering direction, instructions, and guidance to achieve set goals. They provide clear and inclusive leadership within their area of responsibility by setting, managing, and monitoring the achievement of core objectives aligned with the organisation's overall strategic goals.

They operate within agreed budgets and available resources, applying business continuity principles, collecting and interpreting data to identify trends and find ways to improve efficiencies.

Key Development Areas

- ✓ **Leadership & People Management:** Provide effective leadership and manage team dynamics to promote equity, diversity, and inclusion, while supporting continuous professional development.
- ✓ **Data Analysis & Decision Making:** Analyse and interpret data for tracking, trend analysis, and reporting, facilitating informed decision-making to achieve objectives and targets.
- ✓ **Project & Resource Management:** Oversee projects within budget and resource constraints, driving change and continuous improvement aligned with future organisational needs.
- ✓ **Stakeholder Collaboration:** Build and manage relationships with stakeholders, fostering collaboration and cross-team working to enhance overall performance.
- ✓ **Compliance & Risk Management:** Ensure adherence to relevant legislation and regulations, lead risk management efforts, and develop operational plans that support the organisation's strategic direction.



Duration

Total 29 Months

24 Months in Learning

5 Months at EPA

(End Point Assessment)

EPA

Project with Report

Professional Discussion

(Underpinned by a portfolio of evidence)



Email us to get started
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